



Board of Directors Meeting Minutes

May 6, 2021 • 6 – 8pm

Zoom Call

Present at meeting:

Board Members: Roger (President), Kirsten Lindquist (Treasurer), Thomas Wehland, Pamela Lee (Secretary), Laura Wright

Absent Board Members: Leah Stamper (Vice President)

Co-op Employees: Emily Walter, Sean Nolan, Barney Doyle, Kiya Villarreal, Emi Lee

Member-owners: Kathleen Pelly, David Dahler, Emma Nation

1. Welcome

The meeting was called to order at 6:01pm by Roger.

2. Agenda Review and Approval

Agenda approved by consensus.

3. Member Comment Period

- David – members and employees feel intimidated to attend meetings. Part of this comes from the past. We need people showing up to be a democratic Co-op.
 - o Kathleen – my experience is that many can be intimidated by how professionally run the Co-op is.
 - o Emi – many of the long-term workers here have endured past management trauma. There is a lot to work through to earn trust and it doesn't happen fast. I hope to instill staff to get back on board with being open with management.
- Roger – blown away at seeing the increase of plastic in the bulk department. I would like to have a guest speaker from a worker on a regular basis.
- Pamela – staff went over the top to help me find a specific product.
- Kiya – we are being charged a \$100/day fee for each store by CalRecycle. We are now looking into onsite CRV redemption at the stores. Assembly Member Wood is pushing a bill, but it is not looking promising. The local CRV working group is going to be meeting again this month after not meeting for a while.
 - o Kirsten suggests Kiya contact county supervisors to look for grant funding to assist cities in opening redemption sites.

4. Board Correspondence

A member wrote the board being upset about limiting the number of shoppers in stores. Roger had a conversation with the member and Sean also responded by email.

- Sean - we have been looking at vaccine availability and case load numbers to help with determining how to manage the store safely. We aren't rushing to increase the number of shoppers at this time but we are keeping it in mind. We are happy to have reopened bulk.

(Laura joined the meeting)

5. Approve the April 1, 2021 Board Minutes

Motion: Approve the April 1, 2021 board minutes

Approved by consensus.

6. Bank Resolution

Motion: Remove Jolie Harvey's name from her credit card and replace it with Alex Villagrana, Marketing and Membership Director.

Motion by Kirsten, 2nd from Laura. All in favor. Motion passes (5/0/0).

7. Determine Board Secretary

Pamela will be the Board Secretary in lieu of Ahmed resigning as a board member and that office.

8. Open Board Seat

The board discussed if we need to fill the seat left vacant from Ahmed's resignation. They decided to leave the position vacant, to be filled by the 2021 election.

There would then be two three-year terms and one one-year term open in the 2021 election.

9. Nominating Cmt. – Member Participation – reported by Thomas

The NC discussed how to get members to participate with the Co-op.

- Sean – suggests having the board reach out to other Co-op boards to find out what strategies they use to reach out to members.

ACTION: Staff will help the board get connected with other Co-ops.

10. Financial Bottom Line – reported by Barney Doyle

P11 showed a loss but we have made up for that in the last month. We will review P12 financials at the May Finance Committee. Overall, we are seeing improvements financially.

11. Strategic Plan Quarterly Report – reported by Sean Nolan

We are making progress and we are excited about this more streamlined strategic plan.

- David - \$5,000 cash reserves for C share repurchases. It looks as though staff have capped the reserve at \$200,000. Did the board suspend the \$5,000 week?
- The board looked at the original motion to create a C share reserve and see that there was no end to setting aside \$5,000 a month. The general feeling is that there should be a cap to the reserve and the board would like to address this at the May Finance Committee.

12. 2021 Board and Management Team Retreat – reported by Pamela

The board discussed holding an outdoor Management Team Retreat, possibly in July.

ACTION: Pamela will contact Bobbie Good to see what dates she's available for facilitating.

13. GM Report – reported by Sean

- Excited to have bulk open for self-serve with personal containers.
- The Eureka Tesla battery should be flipped on in June.
- Alexander Farms whole hogs are being butchered in Arcata. We are the only local store doing this.

14. Member Comment

Everyone is excited to have bulk back.

15. New Business (items for next agenda):

- Board and Management Retreat Update
- Annual Fee
- C share reserve
- Employee Guest Speaker

Consensus reached to adjourn the May 6, 2021 meeting at 7:41pm and move into Executive Session.

Minutes by Emily Walter

North Coast Co-op
Board of Directors Executive Session Minutes
May 6, 2021

Present at meeting:

Board Members: Roger (President), Kirsten Lindquist (Treasurer), Thomas Wehland, Pamela Lee, Laura Wright

Absent Board Members: Leah Stamper (Vice President)

Approved Guests: Sean Nolan

No reportable action taken.

Executive session ended at 8:55 p.m.

Reported by Pamela Lee